From: Andrew Steele
To: Microsoft ATR
Date: 11/19/01 9:40pm

Dear Sir or Madam:
It is my concern that Microsoft is becoming a much larger business than what it should be. Not only did it take away the majority of profit and business from Netscape Communications by offering its software free of charge to businesses, it has continued that character to this very day. Just watching one of the head operators of the business give a speech to his workers puts fear into my heart on this issue of when this will stop. Here is my concern:

Microsoft holds an overly large percent of the OS business, and holds tight control over its users to make sure that they continue to use their software. With Microsoft XP, this company has produced software that requires users to upgrade after 6 months.

Microsoft holds a large share in the browser software business. Internet Explorer is considered one of the top two browsers that are provided on the internet today.

Microsoft is now trying to take over the gaming industry with the introduction of the X-box.

Microsoft also makes such an extensive variety of products with software as to compete with every existing software company that exists.

In conclusion with viewing each of Microsoft's adventures, one would come to the conclusion that Microsoft should continue an attitude change that would encourage healthy competition consistent with the American ideal. Microsoft should limit the employment of its employees until the business' core employment consists of one department that completes one task. If their are employees that are on staff, their numbers should be insignificant in comparison to the whole. Microsoft should use its resources to honor customers by making the best products that can be made, instead of demanding from them money for products that may or may not be of the best quality. Microsoft should be ultimately forced to do the best that they can do, instead of using their money to create so many partnerships with companies that people feel a need to either put their software as compatable with Microsoft or go out of business. Microsoft needs to do the best that they can instead of use their money as influence. Thank you for reading my thoughts. Drew

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